

# Active Call Center Standard Edition

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Active Call Center comes in two flavors: a Standard Edition for development use and small telephony systems, and a Professional Edition designed to operate with high availability even under heavy loads. [Click here for purchase information.](#)

## Number of Lines Supported

The Standard Edition supports up to 5 lines of simultaneous inbound calling. However, the Standard Edition is best suited for either single line deployments or multi-line deployments which will have only modest call volume (approximately 100 calls per day).

## Text-to-Speech Engine

Included with the Standard Edition is the Lucent Text-to-Speech Engine , which provides text-to-speech generation in American English, Canadian and European French, Mexican and Castilian Spanish, German, Italian, and Mandarin. Active Call Center supports most SAPI4 compliant text-to-speech engines.

## Outbound Dialing

The Standard Edition also includes our single line outbound dialing object , which can be integrated with other applications to provide robust outbound calling capability.

## Runs as a Service

To provide added fault tolerance, the standard version of Active Call Center can be run as a service.

## Hardware / Software Requirements

Active Call Center requires:

- A Pentium class or better processor, 100 MB hard drive space, and 256 MB of RAM.
- Sound card, speaker, and microphone for simulating calls.
- Windows 2000 / XP. Customers requiring NT4 or Windows 98/ME should send us an inquiry about an older version of Active Call Center.
- A TAPI 1.4-2.1 compliant telephony card, voice modem, or other device which has wave drivers. Examples include: ZOOM voice modems, certain models of Dialogic telephony cards, Avaya IP Office, and others.

## Pricing

A single license of Active Call Center Standard Edition is available for \$399 (delivery included, taxes not included). Please review the license agreement.

## To Purchase

For details on ordering and delivery, please include your name, address, and telephone number and contact us using this form. Please remember to include your postal address as taxes in your region may have an impact on how we sell the product.